

**OAMHS Briefs
February 2010
Prepared for CCSM**

Practice Guidelines for Recovery Oriented Care

OAMHS is beginning the process of developing practice guidelines for recovery-oriented care. We will be looking at much more than simply talking about the importance of recovery. We want to look at how we implement practices that support recovery and how we know if services are indeed recovery-oriented.

The first step in this work is the basic building block – the core definition of recovery that we will use to build upon for this work. We have drafted a working definition and look forward to engaging in conversation with you as we begin this work.

2009 Annual Class Member Survey Final Report

Annual Class Member Survey

The Annual Class Member Survey is sent to all AMHI class members who live in Maine. Consumers are asked about their impressions of the quality and accessibility of their mental health services. The survey also gathers demographic data, information about consumer satisfaction, and questions related to consumer outcomes. We welcome your review of this information and input on how the information can be used.



2009 Annual Class
Member Surve...

December 2009 OAMHS Monthly Crisis Report

Attached you will find the crisis report for December 2009 organized by agency and statewide.



December 2009
OAMHS Monthly Crisis

LD 576 – Legislation to To Create Efficiencies in Existing Services for Persons Who Are Homeless

Bill Summary: This resolve directs the Department of Health and Human Services and the Maine State Housing Authority to convene a working group to review the services delivered to persons who are homeless, with the purpose of creating efficiencies while maintaining flexibility. The department and the authority shall submit a report to the Joint Standing Committee on Health and Human Services by January 1, 2010. The Joint Standing Committee on Health and Human Services may submit legislation to the Second Regular Session of the 124th Legislature.

This work group is continuing to meet. Are there any representatives from the CCSM participating?

APS Healthcare Update

Attached you will find the December 2009 APS Healthcare reports for your review and input.



APS-Maine



APS-Maine



Adult MH (DLSS)



Adult MH (CI) Wait



Adult MH (ACT) Wait

Dashboard-MH & SA IDashboard-Adult MH Wait List Aggregate FList Aggregate Repor List Aggregate Repor



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Improving Health Outcomes Conference

Please find attached to this email, the Registration Form and Agenda for the upcoming one day Conference and training opportunity co-sponsored by DHHS and APS Healthcare.

Theme: Improving Health Outcomes with Integrated Physical and Behavioral Healthcare

When: Thursday March 18, 2010

Where: Augusta Civic Center

Cost: There is no cost to the public for this conference

Please complete the Registration Form and send to Kathy Scott at kscott@apshealthcare.com at your earliest convenience.



DHHS-APS Maine
Conference Registrat

Statewide Unmet Needs Report FY2010 Quarter 1

The statewide unmet needs report is now available on the CSN correspondence website.

Here is the location: <http://www.maine.gov/dhhs/mh/csn/correspondence/index.html> FY 2010 Q1

Community Hospital Utilization Review for Involuntary Admissions

The Community Hospital Utilization Review reports for FY2010 Q1 are now available here: <http://www.maine.gov/dhhs/mh/csn/correspondence/index.html> under the Community Report Attachments section.

Consent Decree - Progress Report February 2010

The February 2010 Consent Decree report is now available here:

http://www.maine.gov/dhhs/mh/consent_decree/february-2010/index.shtml

Informing Individuals of their Rights

We look at the Class Member Annual Survey and the Data Infrastructure Grant (DIG) Annual Consumer Satisfaction Survey to indicate if individuals are informed of their rights. Below are some of the measurements used and the current results. We would like to discuss these results with you at your meeting. What are your insights about these results? Do you see the need for a corrective action plan? If so, what corrective action steps would you suggest?

Standard 4: Class Members are informed of their rights

Meas. Method 1. Class Member Survey Q30. % class members informed about rights as a MH consumer in way they could understand.

Baseline 77.3% 2004 Class Member Survey (N=538)

Current Level 80.1% 2009 Class Member Survey

Performance Standard 90.0%

Compliance Standard*

Meas. Method 1a. Class Member Survey. Qs 26 & 30 % class members who have a CIW reporting they were informed about their rights

Baseline 87.0% 2004 Class Member Survey (N=538)

Current Level 86.7% 2009 Class Member Survey

Performance Standard 95.0%

Compliance Standard*

Meas. Method 1b. Class Member Survey. Qs 38 & 30 % class members who have MaineCare reporting they were informed about their rights.

Baseline 81.0% 2004 Class Member Survey (N=538)

Current Level 82.7% 2009 Class Member Survey

Performance Standard 90.0%

Compliance Standard*

Meas. Method 2. Data Infrastructure Survey. Percent of consumers reporting they were given information about their rights

Baseline 90.7% 2003 Data Infrastructure Survey-Q14 (N=748)

Current Level 87.1% 2009 Data Infrastructure Survey-Q14

Performance Standard 90.0% *

Compliance Standard*

A copy of the summary of the rights of recipients is attached. You might find that useful in your review. Please review this data and share with OAMHS any feedback from the CCSM about the need for a corrective action plan or suggested corrective action steps.

New MaineCare Claims Processing System Update

As you may know, a new computer system is being developed to meet federal requirements for claims processing within MaineCare. There is a change in the phase-in dates for this new system, known as the Maine Integrated Health Management Solution (MIHMS). The new schedule is as follows:

- On March 1, as previously scheduled, Unisys will assume operations for provider enrollment and maintenance.
- On July 1, prior authorization for billing in the MIHMS system will be in effect.
- On August 1, the MIHMS system will be fully functional

Adjusting the phase-in dates allows expansion of the rigorous testing process and time to make corrections that may come with additional testing. This will not impact providers, whose claims will continue to be processed by the existing system.

Federal News

President's FY 2011 Budget

President Obama's FY '11 Budget was released today and details were made available at a briefing at the HHS department headquarters in Washington, DC and online at the HHS website (www.hhs.gov). Secretary Sebelius' remarks at the briefing as well as a detailed budget summary are available on the website. Highlights of the SAMHSA budget include:

- Level funding for both the mental health (\$421 million) and substance abuse (\$1.8 billion) block grants
- Additional \$5 million for PATH Homeless Formula Grants (for a total of \$70 million)
- Additional \$5 million for Children's Mental Health (for a total of \$126 million)

In addition, the President's budget allows for two additional quarters of funding for the Medicaid FMAP, extending the rate through June 2011. As it did in the FY 2010 budget, funding is not included for the Mentally Ill Offender Treatment and Crime Reduction Act (MIOTCRA) but it does include \$57 million for drug, mental health, and problem-solving courts. The overall budget for NIH calls for an increase of \$1 billion that includes a \$51 million increase of the National Institute of Mental Health. The Administrator for the Health Resources and Services Administration (HRSA) announced at the briefing that the increase of \$290 million for community health centers (for a total of \$2.5 billion) will cover services to an additional 1.8 million patients and expand services for behavioral health.

In response to a question about what assumptions about health care reform that were made in the budget process, Secretary Sebelius said that the budget serves as a platform for health reform to move forward and that the President remains committed to its enactment. She also said that the interview process for a new CMS Administrator is still underway and an announcement will be made in the near future.

Funding Opportunity Announcement (FOA) from CDC's Injury Center

We are happy to inform you that the Extramural Research Program Office at CDC's National Center for Injury Prevention and Control (NCIPC) has published the following FY10 Funding Opportunity Announcements on www.grants.gov.

[Prevention of Suicidal Behavior through the Enhancement of Connectedness](#) (RFA-CE-10-006).

Awards will be up to **\$400,000** per year for 5 years, and the **application deadline date is April 29, 2010**.

To access the announcement and application package:

- Visit www.grants.gov
- Select "Apply for Grants"
- Select "Step 1: Download a Grant Application"
- Insert the Funding Opportunity Number in the format: RFA-CE-10-006 -OR- insert the Catalog of Federal Domestic Assistance (CFDA) number 93.136.

If you have difficulty accessing the full announcement electronically, please contact CDC's Procurement and Grants Office, Technical Information Management, at 770-488-2700 or PGOTIM@cdc.gov

Free Webinar Available on Shared Decision Making in Mental Health

An archive of the January 21, 2010 Webinar, *Shared Decision Making in Mental Health: Panel on Consumer Perspectives and Experiences*, is now available on the SAMHSA Shared Decision Making website at <http://mentalhealth.samhsa.gov/consumersurvivor/shared.asp>.

Description

As part of its ongoing effort to promote recovery and consumer choice, SAMHSA hosted the second in a series of three Webinars designed to introduce and explore the principles and practice of shared decision making from various perspectives. The introductory Webinar, held on November 12, 2009, provided an introduction to the concept of shared decision making in mental health and a preview of SAMHSA's shared decision making tools currently in development. The second Webinar, held on January 21, 2010, featured

four presenters and provided an overview of consumer perspectives and experiences regarding shared decision making. Archived copies of both Webinars, as well as accessible versions of them, are now available on the SAMHSA shared decision making website: <http://mentalhealth.samhsa.gov/consumersurvivor/shared.asp>.

U.S. Department of Labor Announces Results of 'Tools for America's Job Seekers Challenge'

The U.S. Department of Labor has announced the results of its *Tools for America's Job Seekers Challenge*. Recommendations have been tallied, and the top-rated sites in categories including general job boards, niche tools, career tools, career exploration tools and Web 2.0 (social networking) are [now available](#). Visit Disability.gov's [Jobs & Career Planning](#) section for additional employment resources. Click to follow the links.

Transportation News & Events Update: The United We Ride National Dialogue Final Report

In 2009 more than 3,500 stakeholders from all 50 U.S. states and the District of Columbia participated in the United We Ride National Dialogue. The National Dialogue asked the question, *What ideas can improve access to affordable and reliable transportation for people with disabilities, older adults, and people with limited incomes?* At the conclusion of the National Dialogue, an Independent Panel of Fellows of the National Academy of Public Administration identified emerging themes and key recommendations for the Federal Interagency Coordinating Council on Access and Mobility (CCAM). This report contains a summary and analysis of those recommendations.

You can review the report by visiting this link:

http://www.disability.gov/transportation/research_%26_statistics